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## Katie School Alumni Opportunity

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**Company Name** Illinois Casualty Company

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**Contact Person** Corbyn Beck

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**Title of Contact** HR Specialist

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**Email** corbynb@ilcasco.com

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**Phone** (309) 283-3271

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**Address** 225 20th Street  
Rock Island, IL 61201

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**Company Website** <https://www.ilcasco.com/>

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**Indicate what opportunity is available** Full-time

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**Title of Available Position** Associate Claims Representative

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**Opportunity Location** Training Program at 225 20th Street, Rock Island, IL

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## Description of Career Opportunity

Are you interested in problem solving and investigations? Do you have an eye for detail?

Are you looking for an entry-level opportunity in a consistently growing field?

Illinois Casualty Company has an opportunity for an Associate Claims Representative to join us as we work to become the leading provider of insurance protection for the food and beverage industry in the Midwest. The Associate Claims Representative will be able to learn about property claims from start to finish through a training program based in our home office in Rock Island. After completion of the training program, the Associate Claims Representative will be responsible for the timely and thorough investigation, documentation, evaluation, negotiation (when appropriate) and resolution of assigned claims.

This position is intended for those who have an interest in the insurance industry and are looking to build a career with Illinois Casualty Company. Essential Functions - after completion of training program

- Reviewing initial reports of claims against policies to determine if coverage is applicable
- Completing timely and thorough claim investigations and making assignments for field investigations when warranted
- Properly determining coverage, liability, damages, and recovery potential based on facts developed in the investigation
- Establishing appropriate and timely claim reserves, as well as reviewing and updating reserves as needed
- Properly documenting all claim activity, and taking prompt action to move claims toward an appropriate resolution

### Qualifications

- High school diploma, Bachelor's degree preferred
- Ability to prepare business correspondence and reports, and to read, analyze, and interpret information
- Ability to accurately perform complex mathematical functions to make projections and analyze problems
- Ability to respond to routine inquiries from employees, agents, policyholders, and vendors
- Beginning to intermediate level proficiency in word processing and spreadsheeting
- Must be a licensed driver and maintain a valid driver's license in the state of residence

### Rewards

- The ability to have a direct impact on the success of a small, but growing organization
  - Opportunities to grow and advance through our Personal Professional Development Program
  - Participation in a comprehensive health plan, Employee Stock Ownership Plan, and flexible schedule
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**Preferred Skills**

Reading, writing, analyzing, attention to detail, communication (written and oral), math and reasoning, problem solving, customer service, negotiation, licensed driver for business travel

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**Please Specify How You Would Like Alumni to Apply**

Apply through our website at  
<https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=787dfb06-ff71-433b-a95e-0e09bfc79270>

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