



27th Annual

INSURANCE EXECUTIVE FORUM

Everything IS A NEW RISK now

Breakfast Seminar

for Insurance Executives & Risk Managers

Wednesday, October 25, 2017 | 8:00 - 11:00am

Union League Club - 65 W. Jackson Boulevard - Chicago, Illinois

Program Overview

With rapid developments in technology, exposures that were once well-understood and routinely underwritten are morphing into emerging risks. The Internet of Things, artificial intelligence, robotics, the emergence of big data and other developments are changing the way policyholders and insurers view a wide range of property/casualty risks and leading to changes in underwriting procedures and coverage terms. The panel will discuss what these changes mean for risk managers and the insurance industry and address issues including:

- *How has the latest wave of technological development directly affected the insurance industry and how companies deliver products and services to policyholders?*
- *What technological changes in particular should be embraced to help insurers and brokers improve their customer service capabilities?*
- *What are some of the challenges of covering risks for companies in the sharing economy and how can the industry address those challenges?*
- *With more than 20 billion IoT devices expected to be in place by 2020, how will that transformation change the risk profile of commercial customers?*
- *To what degree do existing coverages need to be changed or rewritten to provide customers with the protection that they need and what are insurers doing to facilitate that change?*
- *How can insurers use technology to help them underwrite new risks without waiting for years of claims data to guide them on pricing and exposure levels?*
- *Do the current iterations of cyber coverage provide adequate coverage for commercial policyholders' cyber-related exposures?*
- *What type of insurance will need to be in place to cover exposures from driverless cars and trucks and what will happen to the auto insurance market once those vehicles are widely available?*
- *What effect will other technological developments, such as robotics and artificial intelligence, have on demand for coverage?*
- *Does the insurance industry in general have the necessary skills and expertise to address emerging technological risks and what skills will the underwriter, broker and risk manager of the future need?*

WHO SHOULD ATTEND?

- **Insurance company CEOs, CFOs, managers, and underwriters** who need to know what the competition is doing to meet the challenges that lie ahead.
- **Risk managers** who must anticipate future needs to protect the company's assets and income against a broad array of risks associated with the business.
- **Strategically oriented brokers** who interface between buyers and sellers and need to be more knowledgeable about the future of the industry.
- **Reinsurance brokers** who seek to become the solution providers to the risks they are placing.
- **Bankers and market analysts** who need to keep pace with the changes and emerging trends in the insurance and financial services environment.

SCHEDULE

- 7:30am** Registration and coffee
- 8:15am** Breakfast
- 9:00am** Panel discussion with industry leaders and audience participation
- 11:00am** Closing remarks

MODERATOR

Gavin Souter is Editor of Business Insurance.

SPEAKERS

Cynthia Beveridge is the President of Aon's global broking operation. She works with the broking teams to create and deliver industry-leading products and services tailored to the needs of the Aon clients. Her career in the insurance industry began over 29 years ago and while at college, Cynthia was recruited to work for Alexander & Alexander in the Financial Services Group. Since that time, she has been accomplished in a variety of roles in the insurance industry, which include: a senior broker in the Financial Services Group at Frank B. Hall; a Managing Director and Sales Leader at Aon Financial Services Group; the President of Aon's Parsippany office; the Regional Managing Director of the Northeast for Aon's National Service Management Group; the Deputy Leader of Aon Brokerage Group, U.S. Leader of the Property & Casualty Broking Groups and founding partner, head of global sales and most recently the Deputy CEO of Aon Inpoint, a strategic carrier consulting operation. In these leadership roles she concentrated on the entire broking segment of the organization with a keen focus on delivering client value, increasing revenue, attracting and retaining talent and supporting operational and broking excellence. Cynthia holds a B.S. in International Business from Fordham University, Marymount campus. She also attended L'Universite de La Sorbonne in Paris, France and University of London to complete her degree. She is past president of the Association of Professional Insurance Women (APIW) and was featured as Business Insurance Top 50 Women to Watch in 2007. In 2016 she graduated from Aon Pinnacle, an 18-month global executive nominated program instructed by The University of Chicago Booth School of Business

Charles H. Dangelo is President and Chief Operating Officer of Starr Insurance Holdings, a global insurance organization. In this role, Chuck provides leadership for Starr's insurance companies and subsidiaries. In addition, Chuck serves as President and CEO of Starr Indemnity & Liability Insurance Company and Starr Surplus Lines Insurance Company, and as Vice Chairman of Starr's Bermuda-based insurance company, Starr Insurance and Reinsurance Limited. Prior to joining Starr, Chuck served as vice president and Chief Reinsurance Officer for American International Group. There, he was responsible for the management of ceded and assumed reinsurance divisions, including U.S. property/casualty, international property/casualty, and worldwide life insurance. In addition, he was a Senior Vice President and on the Board of Directors of all of domestic property & casualty companies. Chuck also served as president of AIG Global Risk Management. Chuck earned a Bachelor of Science degree, summa cum laude, from the University of Illinois, as well as attended the University of Chicago's Graduate School of Business. He is a fellow of the Casualty and Actuarial Society.

Jamie Sewell is the Manager of Risk and Insurance for The Boeing Company. He is broadly engaged in all areas of risk management for Boeing with a primary focus on its global property and casualty programs. He also serves as an officer of Boeing's two captive insurance companies domiciled in Vermont and Bermuda. Prior to joining Boeing five years ago, Jamie worked within the risk management teams at Jones Lang LaSalle (Real Estate) and OfficeMax (Retail) in the Chicagoland area, and as a risk consultant for Thomas Miller in London. In his role with Thomas Miller, he helped clients from a variety of industries conduct risk quantification assessments and develop efficient risk financing structures. Jamie holds a BA Honors degree in Risk Management from Glasgow Caledonian University in Scotland.

Tim Turner is Chairman and CEO of RT Specialty, RSG's wholesale brokerage operation. He has had an extraordinary 30-year career providing leadership, expertise and service within the insurance industry. Prior to joining RSG, Tim was the President of CRC Insurance Services, Inc. (CRC), one of the largest wholesale insurance brokers in the U.S. at the time. Prior to CRC, Tim joined the Crump Group in 1990 as a casualty broker. He quickly distinguished himself as a leader and was named President of the Chicago Office. Tim began his insurance career as a casualty broker with A.J. Renner & Associates in 1987. Prior to his entry into the insurance industry, Tim graduated from the Detroit Police Academy, served on the Wayne County SWAT Team and as an undercover narcotics officer with the Narcotics Cocaine Task Force with the Michigan State Police. A graduate of Madonna University, Tim holds a Bachelor of Science degree in Criminal Justice.

Please suggest a question for the panel

PLEASE RETURN THIS FORM TO:

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Registration (Please duplicate this form for group registration)

Please register me/our group for the 27th Annual Insurance Executive Forum.

Organization _____
Mailing address _____
City State Zip _____
Telephone Fax _____
E-mail _____

Attendees

Name 1 _____
Name 2 _____
Name 3 _____
Name 4 _____

- Individual fee \$150 per person
- Table of 10 persons \$1250 per table

Payment information

- Check (payable to Katie School/Illinois State University) is enclosed.
- Credit Card - payment by VISA, AMEX, MC or Discover credit card must be completed online at Business.illinoisstate.edu/Katie.
Please click on the "2017 Insurance Executive Forum" link on the bottom of the home page.
- This confirms my telephone registration. Check (payable to Katie School/ Illinois State University), letter of intent, or purchase order is enclosed.

Cancellation policy

Cancellations received in writing or by telephone on or before **October 13, 2017** will receive a refund of the registration and refunds will be processed after the seminar. After October 13, 2017, substitutions are encouraged.

Katie School Highlights

- One of the largest undergraduate programs in insurance and risk management in the U.S.
- Katie School Advisory Board of Insurance Executives
- Katie School Hall of Fame
- Katie School Innovation and Leadership Awards
- Katie School Golf Classic
- Katie School Insurance Executive Forum
- Katie School Symposium
- Katie School Executive-on-Campus Program
- Katie School Financial Regulators Program
- London Market Study Tour Program
- Spencer Educational Foundation, Inc. Risk Manager in Residence Program
- Institute for Insurance Ethics
- Edmonson-Miller Endowed Chair
- Insurance-related research and industry services through the Illinois State University Innovation Consulting Community
- Executive education and management development programs
- Redbird Risk Management Challenge for High School Students
- Midwest High School Scholars Actuarial Academy for Underrepresented Groups
- Katie School Certification in Leadership and Business Acumen Program
- Student internship program, both domestic and international including London, Bermuda, Zurich and South Africa
- Gamma Iota Sigma insurance fraternity chapter
- Student involvement in industry conferences
- Spencer Educational Foundation Scholar recipients
- Anita Benedetti Student Involvement Program participants
- Derek Hughes/NAPSLO Educational Foundation Scholarship recipients
- Association of Professional Insurance Women Scholarship recipients
- Griffith Insurance Education Foundation Scholarship recipients
- Over \$100,000 awarded in scholarships annually



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