

MARK S. MURDOCH

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Education

Illinois State University
Bachelor of Science in Actuarial Science **Minors: Insurance, Civic Engagement and Responsibility** Normal IL
Cumulative GPA: 3.86/4.0 May 2020
Academic Honors: Dean's List, Actuarial Scholar
Upcoming Related Coursework: Risk and Insurance, Investments, Regression and Time Series Analysis

Professional Exams

Probability/1 March 2018
Financial Mathematics/2 August 2017

Work Experience

Mercer Louisville KY
Retirement Actuarial Consulting Assistant Summer 2018

- Shadowed colleagues to learn components in different steps of the pension valuation process
- Utilized internal software in addition to Excel while completing independent and collaborative projects
- Balanced working on plans from numerous clients while maintaining high quality performance

Butterfield Park District Lombard IL
Marketing Assistant May 2016 to August 2018

- Created newsletter graphics by combining pictorial and written elements for recreational programs
- Coded emails by editing body of HTML before sending out to customer roster
- Enhanced overall look of newsletter by implementing monthly themes

Extended Care Camp Coordinator Summer 2017

- Supervised an average of 90 elementary school children in early morning and late afternoon sessions
- Managed and assigned daily responsibilities to 10-employee Camp Counselor team
- Organized paperwork for camp registration, supplementary programs, and field trips

Aquatic Customer Care Representative Supervisor May 2012 to May 2017

- Conducted training by guiding pool desk staff through different simulations of transactions
- Arranged schedules allowing new employees to shadow returning team members to obtain experience
- Demonstrated high levels of customer service for all patrons

Involvement & Leadership

Alternative Breaks, Center for Community Engagement and Service Learning
Bus Leader/Trip Leader May 2017 to Present

- Corresponded with group of Trip Leaders at weekly meetings to initiate trip logistics
- Planned service-oriented trip for domestic winter break trip to Ashby House in Salina, Kansas

Participant Winter 2017

- Traveled to Alabama to work with Common Ground Montgomery after school program
- Restored living spaces for impoverished families with House to House non-profit organization

Gamma Iota Sigma and Actuarial Club, Katie School of Insurance and Risk Management
Director of Volunteer Efforts March 2018 to Present

- Scheduled a variety of community service events by reaching out to different organizations in Bloomington-Normal
- Collaborated with past and present Gamma officers at roundtable to discuss methods to enhance fraternity

Active Member August 2016 to Present

- Earned Certificate in Leadership and Business Acumen by obtaining points in non-course technical skills, industry understanding, and soft skills categories
- Learned about different occupations within the insurance industry and their interactions
- Strengthened understanding of an actuaries' purpose in the insurance industry by attending guest speaker events

Honors Program
Active Member August 2016 to Present

- Collaborated with Accounting professor on Honors Contract supplementary to existing classwork
- Immersed in culture of Panama while studying aboard on City as Text course