

MEGAN SMALTER

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Education

Illinois State University, Normal, IL

Majors: Finance and Risk Management/Insurance

Minor: Spanish

May 2020

GPA: 3.91/4.0

Work Experience

Busey Bank, Normal, IL

Apr. 2017 – Present

Loan Officer's Assistant

- Complete loan applications and analyze customers' financial state and credit to best benefit them
- Illustrate options for individuals to fit their current state and review interest rates to meet their needs
- Update local realtors with recent market happenings and grant opportunities to pass on to their clientele

Learning in Communities, Illinois State University

Aug. 2017 – Present

Peer Instructor

- Assist with teaching a class of 20 freshmen students to ensure a successful transition from high school to college
- Offer extra assistance to aide with issues such as time management, organization and involvement

Mosaic North America, Normal, IL

July 2017

Brand Ambassador

- Created in store traffic bringing over 500 customers attention to a new service provided by Walmart over 7 days
- Demonstrated what the service was and how it could help them while promoting creating an account

Buffalo Wild Wings, New Lenox, IL

Feb. 2015 – Present

Waitress and Cashier

- Provide excellent customer service through meaningful customer interactions and efficient delivery of meals
- Greet customers and communicate effectively with coworkers to ensure a positive work environment

Involvement & Organizations

Alpha Kappa Psi Professional Business Fraternity, Illinois State University

Sep. 2017 – Present

Fundraising Chair (May 2017 – Present)

- Interact with local businesses to raise funds and provide the means to host events to improve professionalism
- Collaborate with a committee of 5 striving to achieve our \$2,000 for the fall semester
- Create opportunities to work with other organizations towards a common goal

Service Chair (Jan. 2017 – May 2017)

- Coordinated 1 event per week throughout the semester such as Adopt-A-Street, Special Olympics, etc.
- Held 60 active members accountable for attending events, met participation goal to stay involved in our community

Gamma Iota Sigma Insurance and Risk Management Fraternity, Illinois State University

Aug. 2017 – Present

Active Member

- Attend chapter meetings to be informed about upcoming panels, networking events, and development opportunities
- Increase knowledge on career paths in the insurance industry by attending panels or lunch and learns

Spanish Club, Illinois State University

Jan. 2017 – Present

Historian (Aug. 2017 – Present)

- Participate in conversation hours or cultural events to maintain Spanish fluency
- Gather information and memories from meetings or events to record in the club's history

Alternative Spring Break, Memphis, TN

Mar. 2017

Volunteer

- Contributed to Living Lands and Waters to help clean up 60,000+ pounds of trash along the Mississippi River
- Increased awareness of environmental issues which has put an emphasis on reducing, reusing and recycling

Business Week, Illinois State University

Jan. 2017 – Feb. 2017

Mentee

- Expanded my professional skills and participated in networking events to develop readiness for the future
- Learned about business etiquette, effective networking and career opportunities

Girl Scouts of America, New Lenox, IL

Aug. 2003 – May 2016

Senior Level

- Directed programs at different events for scouts focusing on badge work, teamwork, and expanding knowledge
- Volunteered extra time to engage with 2 local troops to create more efficiency in their meetings

Awards and Honors

President's Volunteer Service Bronze Award

June 2015

- Awarded for completing 100+ hours of community service in a year, totaling 111 hours in 2015

Dean's List

May 2017

- Top 10% of students majoring in Illinois State University's College of Business