

# Royal Charles

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## Education

**Illinois State University** – Normal, IL  
Bachelor of Science in *Risk Management & Insurance and Finance*

May 2018  
Cumulative GPA: **3.24**

Professional Designations: CPCU: 500, 551, and Ethics and the CPCU Code of Professional Conduct

Academic Honors: ISU Honor's Program, Insurance Futurity Award, Central Illinois CPCU Chapter Scholarship, Travelers Scholarship, St. Louis Chapter of RIMS Scholarship, Central IL Chapter of CPCU Scholarship, Swiss Re Scholarship

Professional Associations: RIMS, Central Illinois CPCU Chapter

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## Work Experience

**University Housing Services** – Normal, IL

Aug. 2016- Present

*Resident Assistant*

- Manage a University residence hall floor of 47 diverse undergraduate students
- Promote academic excellence, address student needs, and encourage involvement among residents
- Create, plan, and implement: academic, civil engagement, diversity, independence, and social programs

**SCU: A Division of CRC** – Orlando, FL

June 2017- Aug. 2017

*Intern – Binding Authority and Brokerage*

- Processed quotes, binders, and policies to be sent to agents
- Shadowed Brokers from various lines of business, including Property, Liability, Professional, and Homeowners
- Attended agency visits with Brokers for potential and existing clients

**International Intern** – Zurich Area, Switzerland

May 2017- June 2017

*Katie School of Insurance*

- Visited 10 insurance industry organizations over the course of 4 weeks
- Learned about key differences among international markets in insurance, reinsurance, brokerage, and risk management
- Networked with experienced professionals in the Swiss Market

**Cannon Cochran Management Services, Inc.** – Danville, IL

May 2016- Aug. 2016

*Intern – Accounting*

- Assisted in compiling the Approved Operating Plan for the upcoming Fiscal Year
- Audited Accounts Payable checks and mailed Accounts Receivable invoices

**Loman-Ray Insurance Group, Inc.** – Broadlands, IL

May 2012- Aug. 2014

*Office Assistant – Summer*

- Organized and maintained client file system
- Assisted in writing and mailing company improvement surveys

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## Extracurricular Activities

**Gamma Iota Sigma** – International Risk Management, Insurance & Actuarial Science Fraternity

Aug. 2015- Present

*Active Member – Member of the Year in 2016-2017 – Historian in 2017-2018*

- Regularly attends Mid-Illinois Chapter of RIMS lunch meetings to network and to hear speakers on topical issues
- Volunteer at the Midwest Food Bank, Habitat for Humanity, and Home Sweet Homes in Bloomington
- Participated in the Profit & Cash workshop
- Attended the Risk Manager in Residence, Captives, and Reinsurance 101 presentations to enhance industry knowledge
- Assisted in hosting guests at the Katie School Insurance Executive Forum in Chicago
- Participated in the annual Etiquette Dinner
- Regularly attends Industry conferences, including PLRB and NRRRA
- Toured local Insurance companies learning about different career paths in the industry – Pekin Insurance, State Farm and Country

*NAPSLO Symposium*

March 2017

- One of twenty students selected to attend the Excess & Surplus Lines Conference in Chicago
- Participated in conference sessions and networking opportunities with industry professionals

*Chicagoland Risk Forum*

October 2016

- Facilitated a panel discussion focusing on the top Risk Management concerns and best practices
- Participated in conference sessions and networking opportunities with industry professionals

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## Community Service

**Boy Scouts of America** – Life Scout

Aug. 2007-Feb. 2014

- Assisted in the organization of multiple community service projects
- Facilitated rank advancement for incoming scouts